List of Policies

General Policies
Complaints Policy
Conflict of Interest policy (Trustees and Staff)
Disclosure and Barring Service (DBS) Policy and Procedure
Funding Applications Procedure
Gifts and Hospitality
Lone Working Policy
Managing Volunteers Policy
Privacy Policy
Risk Management Policy
Safeguarding of Vulnerable Adults Policy and Procedure
Terms of Reference for FFLC Sub Committees
Trustees Vetting Procedure
Volunteer Agreement

Financial Policies
Anti-Fraud Policy
Financial Controls
Information Security Policy
Reserves Policy

Patient Transport Policies
Confidentiality Agreement for Drivers
Coordinating Patient Transport Requests Procedure
Covid Procedure for Patient Transport Volunteers
Patient Transport Policy Compliance Form

Charity Shop Policies
Charity Shop Refund and Returns Policy
Fire Safety Procedure
Safe Lifting Procedure
Wheelchair Access Ramp Operation Procedure

Nursing Team Policies
Age Discrimination Policy
Appraisal Policy
Being Open/Whistleblowing/Blame Free Culture/Duty of Candour
Bullying and Harassment Policy
Carers
Clinical and Training Supervision
Clinical Governance
Communication Standards
Complaints Procedure
Compliments and Complaints Policy
Confidentiality
Consent
Dignity and Respect
Disciplinary
Domestic Abuse and Violence

Emergency Incident Reporting Procedure
Equal Opportunities
Equality and Diversity
First Aid Settings COVID Statement August 2021
Health and Safety
Infection Control including COSHH
Lone Worker Policy
Medication Policy
Moving and Handling
Nursing Team Business Continuity Plan
Nursing Team On Call Policy
Prevention and Management of Sharps Injuries
Prevention of Abuse and Bullying Policy
Risk Assessment Form for SOP
Safeguarding Adults and Children Policy
Social Media
SOP Covid 19 Patient Visits
SOP Expected Death of a Patient
SOP Incident Reporting
SOP Medicine Administration
SOP Nursing Guidelines
SOP Nursing Records
SOP Referrals
SOP Risk Assessment
Staff Induction Policy
Supervision and Staff Support
Syringe Driver Policy
Training and Development Policy
Violence and Aggression